

*Knoxville area includes: Anderson, Blount, Grainger, Jefferson, Knox, Loudon, Monroe, Roane, Sevier, & Union Counties

COMPANY/ADDRESS	EMPLOYEES	PHONE/WEBSITE	TOP OFFICER	SERVICES
21st Mortgage Corp. 620 Market St. #100 Knoxville, TN 37902	650 113,100 sq. ft.	865-523-2120 www.21stmortgage.com	Tim Williams; President & CEO	Mortgage financing for mobile homes
Accenture Hospitality Svcs 1965 Hawks Landing Louisville, TN 37777	575 50,000 sq. ft.	865-980-4000 www.accenture.com	Michael Cullen; SVP – Shared Svcs	Financial shared services for Marriott International, Inc.
ADT Security Services 10620 Kemp Fain Ln Knoxville, TN 37932	652 53,000 sq. ft.	865-226-4000 www.adt.com	Bob Duncan; Managing Director	Security monitoring & customer service
Answer Financial, Inc. 8880 Comstock Rd. Knoxville, TN 37923	290 32,775 sq. ft.	865-226-1000 www.answerfinancial.com	Peter Foley; SVP of Operations	Insurance services
AT&T, Inc. 1701 Winston Rd. Knoxville, TN 37919	35	865-539-5840 www.att.com	Alan Hill; Regional Director	Telecommunications services
Axle Logistics, LLC 520 W. Summit Hill Dr. Suite 1005 Knoxville, TN 37902	39 5,000 sq. ft.	888-440-1888 http://axlelogistics.com	Drew Johnson & Jon Clay; Partners	Logistics management
Cellular Sales, Inc. 9040 Executive Park Dr. Knoxville, TN 37923	183 13,000 sq. ft.	888-810-MOBILE www.cellularsales.com	Mark Dugger; Director – National Call Center	Verizon Wireless cellular customer services
Comcast 5720 Asheville Hwy Knoxville, TN 37924	400 96,723 sq. ft.	865-637-5411 www.comcast.com	Valerie Gillespie; Area VP & GM	Cable, internet & phone services customer support
Covenant Health 1921 Topside Rd. #203 Louisville, TN 37777	20	865-673-3678 www.covenanthealth.com	Donna Mayes; Director of Call Centers & Physician Mktg.	Ft. Sanders Health Information & medical billing services
Coyote Logistics, LLC 445 S. Gay St.; Suite 307 Knoxville, TN 37902	25	865-329-9141 www.coyote.com	Chad Leath; Senior Manager	Logistics management
CVS Caremark Corp. 2401 Cherahala Blvd. Knoxville, TN 37932	656 0-60,500 sq. ft.	865-769-5900 www.cvscaremark.com	Kevin Brabson; Director – Customer Care	Prescription card customer services

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DeRoyal Industries, Inc. 200 DeBusk Ln Powell, TN 37849	25	800-251-9864 www.deroyal.com	Carla Slone; Manager – Customer Support	Medical devices & healthcare products customer support
DialAmerica 9032 Cross Park Dr. #600 Knoxville, TN 37923	50	865-470-0040 www.dialamerica.com	Curtis Croes; Director of Contact Center Operations	Telemarketing & customer ser- vice contractor
Edfinancial Services, Inc. 298 N. Seven Oaks Dr. Knoxville, TN 37922	414 52,000 sq. ft.	865-342-5500 www.edfinancial.com	Wm. Anthony Hollin; Chairman & CEO	Student loan processing & cus- tomer support
Elavon 7300 Chapman Hwy Knoxville, TN 37920	337 210,700 sq. ft.	865-403-7400 www.elavon.com	James Mynatt; SVP – North America	Credit card processing & mer- chant services
First Tennessee Bank 800 S. Gay St. Knoxville, TN 37929	150 60,000 sq. ft.	865-971-2100 www.firsttennessee.com	Pam Fansler; President – East TN Market	Banking & collection services
G.C. Services 4454 N. Broadway Knoxville, TN 37917	315	865-219-5800 www.gcserv.com	Mark Adams; Center Manager	Financial & collection services
Jewelry Television 9600 Parkside Dr. Knoxville, TN 37922	650	865-692-6000 www.jtv.com	Tim Matthews; President & CEO	Home-shopping cable network specializing in precious gems & jewelry
K12, Inc. 110 McGhee Tyson Blvd. Alcoa, TN 37701	300	866-968-7512 www.k12.com	Lance Smith; Senior Director	Virtual homeschooling academy support contact center
Knoxville News Sentinel 2332 News-Sentinel Dr. Knoxville, TN 37921	14 (circulation) 11 (ad. Sales) 179,790 sq. ft.	865-523-3131 www.knoxnews.com	Patrick Birmingham; President & Publisher	Newspaper subscriptions & advertising sales
Knoxville Utilities Board 4505 Middlebrook Pike Knoxville, TN 37921	62 130,000 sq. ft.	865-524-2911 www.kub.org	Dawn Mosteit; VP – Customer Service	Utilities provider customer sup- port
Radio Systems Corp. 10427 Petsafe Way Knoxville, TN 37932	120 48,600 sq. ft.	865-777-5404 www.petsafe.net	Becky Gargis; Director of Customer Care	Pet containment products cus- tomer support

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Sitel Worldwide Corp. 412 N. Peters Rd. Knoxville, TN 37922	400 29,114 sq. ft.	865-347-6116 www.sitel.com	Freeman Cooper; Site Director	Global customer interaction solutions provider with over 450 world-class clients
Sitel Worldwide Corp. 1089 Commerce Park Dr. Oak Ridge, TN 37830	601 35,000 sq. ft.	865-425-1400 www.sitel.com	Kelin Mock; Site Director	Global customer interaction solutions provider with over 450 world-class clients
Talbots 2160 Lakeside Centre Way Suite 301 Knoxville, TN 37922	150 37,655 sq. ft.	865-558-6500 www.talbots.com	Wes Powell; VP – Customer Svc	Women & children’s clothing catalog sales customer service center
Team Health, Inc. 3429 Regal Dr. Alcoa, TN 37701	430 40,000 sq. ft.	865-292-3000 www.teamhealth.com	Jannene Roark; VP	Medical billing services center
Total Quality Logistics 800 S. Gay St. #810 Knoxville, TN 37929	20	800-580-3101 www.tql.com	Lincoln Hendricks; Re- gional Sales Director	Logistics management
Travelers 1101 Corridor Park Blvd. Knoxville, TN 37932	356 50,000 sq. ft.	865-777-6000 www.travelers.com	Ian Zimmerman; Business Center VP	Personal lines insurance sales & service
U.S. Cellular Corp. 9731 Cogdill Rd. Knoxville, TN 37932	354 98,000 sq. ft.	865-777-8660 www.uscellular.com	Tom Catani; VP – Eastern Operations	Wireless communications pro- vider customer support
Vanderbilt Mortgage & Fi- nance Corp. 500 Alcoa Trail Maryville, TN 37804	1,600	800-970-7250 www.vmf.com	Eric Hamilton; President	Mortgage financing for mobile homes
Whirlpool Corp. 414 N. Peters Rd. Knoxville, TN 37922	285 37,685 sq. ft.	865-470-5000 www.whirlpool.com	Jason Wade; National Sales Manager	Appliance repair customer ser- vice center
Wyndham Vacation Owner- ship 260 Collier Dr. Sevierville, TN 37862	60	865-286-6039 www.wyndhamvacation- ownership.com	; Regional Recruiting Man- ager	Resort timeshares customer ser- vice, support & collections
TOTAL EMPLOYMENT	10,229			